



"Capital Technology Partners helped us determine the scope of the project. They provided senior consultants with skills that complemented the strengths of our own staff. Together, we were able to complete our Siebel project on time and within budget."

—Director, IT Applications  
Telecommunications Company

"Our Siebel Call Center and Service Portal have enabled us to meet our customers' service expectations, and the implementation by Capital Technology Partners was first-rate. We are completely satisfied with the quality of Capital Technology Partners' professional services."

—Implementation Specialist  
Technology Enterprise



## Capital Technology Partners Siebel Business Solutions Portfolio

Your business is unique, and so are your Siebel application requirements.

Capital Technology Partners is an IT services firm focused exclusively on Siebel and Oracle applications, with broad and deep experience in implementing Customer Relationship Management (CRM) projects on time and budget.

### Minimize Implementation Costs

At Capital Technology Partners, we propose affordable, custom solutions based on individual client needs and business objectives. We can provide end-to-end solutions, consulting services, or specialized staff to augment your projects from small to large. We can work with your internal teams or preferred systems integrator. Our service flexibility is matched only by our industry-leading value in:

- Project Planning
- Requirements Analysis
- Upgrade Assessments
- Project Scoping and Estimation
- Data and Application Conversions
- Bilingual (French and English) deployments
- Testing Services
- Support and Maintenance
- User Training
- Post-Implementation Optimization

### Maximize Project Success

An ideal partner concentrates on the details, so you can concentrate on your business. At Capital Technology Partners, our technical and industry expertise ensures an efficient, successful project that meets your stated business goals. All our Siebel Certified Consultants have a minimum of two to five years' experience in specific applications and up to 10 to 15 years of industry experience. They are always current on the latest releases and functionality. If you need particular experience in your market segment, Capital Technology Partners employs CRM vertical specialists in several industries, including:

- Public Sector
- Financial Services and Insurance
- Telecommunications
- High Technology and Software
- Retail
- Pharmaceutical

For more information on maximizing project success while minimizing costs for your Siebel implementations, upgrades, optimizations and more, please contact Capital Technology Partners today.

#### **CANADA**

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### **Have a specific project in mind? Capital Technology Partners offers the following Siebel skill sets and product knowledge:**

- Data Conversion
- Business Process Analysis
- Server Architecture and Installation
- Configuration and Scripting
- Workflow
- Application and Database Tuning
- Actuate Reporting
- Siebel Analytics— Oracle BI Enterprise Edition
- Siebel eBusiness Application Integration (eAI)
- Siebel Enterprise Integration Manager (EIM)
- Computer Telephony Integration (CTI)
- Call Center and Service



### **About Capital Technology Partners**

Capital Technology Partners is an award-winning consulting and training company helping organizations increase profitable client interactions, operational competitiveness and user adoption with business-enabling applications. As an Oracle and Siebel Certified Partner, Capital Technology Partners implements and optimizes e-business solutions nationwide for government, finance, insurance, retail, communications, technology, manufacturing, and pharmaceutical sectors.

For more information, please visit [www.ctpartners.ca](http://www.ctpartners.ca).